
No Hassle Guarantee

MONTICELLO, MN – 8/1/2017



Willi Hahn Corporation USA dba Wiha Tools announces a No Hassle Guarantee. The policy is a departure from a traditional warranty. The Guarantee is designed to improve the end user experience. Wiha has always stands behind the quality of its products and has strived to be a leader in customer service. This No Hassle Guarantee solidifies our commitment to the customer.

“A few months back I was having a conversation with the President of another company and the topic of warranty policies came up. He was passionate about his companies “fair to all” policy. Which means if a customer is fair in the warranty request, his company will always be fair to the customer. My first thought was what a fantastic policy. It is simple and easy to understand. So, I thought, lets learn from this and offer our customers a guarantee that reflects our commitment to them. After a few meetings, our No Hassle Guarantee was born.” Said Wiha Tools Managing Director Patrick DiPerno.

Wiha branded tools are regarded as the most durable, best designed and highly innovative products around. Our tools are used by demanding professional tradespeople and tool aficionados alike. They are meant to be used and utilized often. And it is for that reason Wiha now supports the best customers in industry with our No Hassle Guarantee.

About Willi Hahn Corporation

Willi Hahn Corporation USA dba Wiha Tools is a wholly owned subsidiary of [Wiha Werkzeuge Gmbh Schonach Germany](#). Beginning in 1985, Wiha Tools has developed into the largest subsidiary of Wiha Worldwide. Offering over 3000 products from our Monticello, Minnesota based North American Headquarters we service all 50 states, Canada, Mexico, Central and South America.

www.wihatools.com & www.wihatools.ca

About Wiha

Founded in 1939, Wiha has become a leading global manufacturer of hand tools and solutions for professional tradespeople and industrial markets. A host of awards underline that Wiha sets the standard in functionality, design and quality.

As of 2015, Wiha is the first hand tool manufacturer in the world to receive the internationally recognized AGR seal. This recognition confirms the effectiveness and benefits of Wiha's innovative range of screwdrivers, torque tools, L-keys, bits, soft-head hammers, pliers, measuring tools and articulated hoses. Wiha's innovative approach offers real added value and user benefits in terms of increased efficiency and functionality in everyday work.

The family owned company was recognized in 2016 as belonging to the TOP 100 most innovative medium-sized companies in Germany, and received the Manufacturing Excellence Award (MX Award) as the best German SME in 2014. Currently, over 900 Wiha employees manufacture and market award winning Wiha premium tools.

Media Contact

Wiha Tools USA
Willi Hahn Corporation

1348 Dundas Circle
Monticello, MN 55362
Media Relations: pr@wihatools.com
1-800-494-6104